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Alexandria, VA 22313-1450 on January 20, 2004.

Joyce Moore

Joyce Moore  
Signature

Case CM-2147M

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In the Application of :  
Jan Bertrem, et al. :  
Serial No. 10/020,710 : Group Art Unit 1751  
Filed: December 14, 2001 : Examiner B. Mruk  
Confirmation No. 9841 :  
For CLEANING COMPOSITIONS :

**AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed October 27, 2003 (Paper No. 12), please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 6 of this paper.